



Conrad San Juan Condado Plaza

Hotel Rating: 4 Star 

Overview

In Condado district

Overlooking the Atlantic Ocean and the Condado Lagoon, this resort is in the fashionable Condado resort/residential neighborhood; Old San Juan and cruise-ship piers are within 4 km (3 mi).

Balconies with views

577 guestrooms include plasma TVs and balconies that overlook the lagoon, ocean, or street. Contemporary spa-like bathrooms feature glass showers and textured porcelain walls and floors.

World of water

3 swimming pools—one saltwater and two freshwater provide a waterslide, swim-up bar, and volleyball. Recreation options include a 24-hour casino, fitness center, and tennis courts.

What to Expect: This resort comprises two 10-story towers flanking the Condado district's main street and linked by a second-story covered walkway. One tower overlooks the Atlantic Ocean; the other overlooks Condado Lagoon. The resort hosts passengers arriving or departing from San Juan's cruise-ship piers 3.5 km (2.25 mi) away and families attracted by the pool complex with waterslide and the calm-water beach.

Amenity Highlights: A freeform pool features a waterslide and swim-up bar with an adjacent children's pool. A saltwater "quiet" pool and two spa tubs are isolated along the oceanfront. The protected beach faces a calm lagoon and offers water sports. Two lighted tennis courts, a fitness center, and arcade are also on the property. The resort's 25,000-square-foot casino, open 24 hours, includes slot machines, blackjack, mini-baccarat, craps, poker, and roulette.

Insider Tip: Suspended above Condado Lagoon between the resort's two tennis courts, a little-noticed octagonal gazebo offers views of the tranquil lagoon during the day and city lights reflected by the lagoon at night.

Location:

999 ASHFORD AVENUE P.O. BOX 1270
SAN JUAN, 907
Puerto Rico

Airport:

Luis Munoz Marin International Airport - SJU

Room Features

Overview

Condado Plaza Hotel and Casino offers 577 guestrooms in two 10-story towers linked by a second-story covered walkway. One tower overlooks the Atlantic Ocean. The other overlooks Condado Lagoon. Rooms, renovated in June 2007, feature Carrera marble desktops, contemporary color schemes, cool tile floors, and spa-like bathrooms with porcelain tiles and glass showers. Rooms offer high-speed Internet access (surcharge), plasma TVs, and pay movies. Conveniences include compact refrigerators, in-room safes, coffeemakers, and hair dryers.

Bahia Vista Condado is the only hotel overlooking both the Atlantic Ocean and Condado Lagoon, offering a one-of-a-kind view of sparkling water. Color cable TV with remote control, On-Command (movie service), closet or walk-in closet, private balcony, in-room safe, coffee makers, hair dryers, iron and board, room service, video update and video check-out.

City Vista View of vibrant city scenes by day and twinkling lights of Condado Strip & historic Old San Juan by night. Color cable TV with remote control, On-Command (movie service), closet or walk-in closet, private balcony, in-room safe, coffee makers, hair dryers, iron and board, room service, video update and video check-out.

Ocean Vista Overlooking the Atlantic Ocean. Color cable TV with remote control, On-Command (movie service), closet or walk-in closet, private balcony, in-room safe, coffee makers, hair dryers, iron and board, room service, video update and video check-out.

Room Amenities

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|---------------------------------|-------------------------------|------------------------------|-----------------------|
| Air conditioning | Clock radio | Housekeeping | Premium TV channel(s) |
| Balcony | Coffee/tea maker | In-room safe | Refrigerator |
| Bathroom telephone | Complimentary toiletries | Internet access - high speed | Rollaway beds |
| Blackout drapes | Cribs (infant beds) available | Internet access - surcharge | Television |
| Cable/satellite TV | Electronic check-out | Internet access - TV | Voice mail |
| Child care (in room, surcharge) | Electronic/magnetic keys | Iron/ironing board | Wake-up calls |
| Climate control | Hair dryer | Pay movies | Window opens |

Hotel Details

Property Amenities

Located in the stylish Condado resort/residential neighborhood, this resort overlooks the Atlantic Ocean and the Condado Lagoon. The resort offers three outdoor swimming pools, one saltwater and two freshwater (one for kids), along with a waterslide and spa tub. Guests also have access to two lighted tennis courts, an arcade, and a protected beach with water sports. The complimentary fitness center offers weight and cardio machines, free weights, a massage room, a spa tub, and unisex sauna and steam room. A two-lane lap pool is outside. Complimentary children's activities are provided in the summer. The 25,000-square-foot casino is open 24 hours a day. A business center contains computers with high-speed Internet access (surcharge). The amenities listed below are available on site; fees may apply: Ground transportation: Shuttle vans or private cars of varying prices are available. They can be selected during the process of booking an air-inclusive reservation for this hotel, via this Web site, and added to the total trip cost.

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|------------------------------|--|-------------------------------|----------------------------------|
| 24-hour front desk | Concierge services | Massage - treatment room(s) | Sauna |
| Air-conditioned public areas | Conference room(s) | Medical assistance available | Security guard |
| Arcade/game room | Dry cleaning service | Multilingual staff | Shopping on site |
| ATM/banking | Elevator/lift | Parking (surcharge) | Spa services on site |
| Audio-visual equipment | Elevator/lift attendant | Parking (valet) | Spa tub |
| Ballroom(s) | Event catering | Parking garage | Supervised child care/activities |
| Banquet facilities | Exhibit space | Poolside bar | Swimming pool - children's |
| Bar/lounge | Fitness equipment | Porter/bellhop | Swimming pool - outdoor |
| Business center | Internet access in public areas - high speed | Restaurant(s) in hotel | Technology helpdesk |
| Business services | Internet access in public areas - surcharge | Room service (24 hours) | Tour assistance |
| Casino on site | Laundry facilities | Safe-deposit box - front desk | Wedding services |

Policies

Extra person charges may apply and vary depending on hotel policy.

Rollaway beds and cribs (infant beds) may be available and should be requested at the time of booking; fees may apply.

Photo identification and credit card or cash deposit are required at check-in for incidental charges.

Special requests are subject to availability upon check-in, cannot be guaranteed and may incur additional charges.

Pets not allowed

Check-in time: 4 PM

Check-out time: Noon

Dining

Dining options at the Condado Plaza Hotel & Casino include a casual Italian restaurant and an open-air bar and grill. The hotel also features a Starbucks and a lounge in the casino.

Gusto Di Italia Family Restaurant

Ocean-view restaurant with wine cellar-style bar and ice cream/dessert bar. Open for à la carte lunch and dinner, serving Italian classics. Bar service midday to after midnight.

Aqua Bar & Grill

Casual open-air restaurant with terrace seating and separate poolside bar/swim-up bar. Open for à la carte lunch. Bar service late morning to late evening.

Tony Roma's

Outpost of ribs/steak restaurant chain. Open for à la carte lunch and dinner.

Casino Lounge

Bar/lounge adjacent to casino. Appetizer menu. Open midday to after midnight. Live music Thursday to Sunday. Bingo Mondays and Fridays.

Recreation

The resort features a 31-m (100-ft) freeform pool with a waterslide, volleyball net, and a swim-up bar plus an adjacent children's pool. An additional 18-m (60-ft) saltwater pool and a large spa tub provide quiet retreats along the oceanfront, and a lagoon-view sun deck surrounds a 15-m (50-ft) lap pool and a spa tub. While the resort's ocean frontage is rocky and unsuitable for swimming, a 68-m (75-yd) beach on the west side of the Ocean Tower is protected by a reef from ocean swells. Guests can rent snorkeling gear beside the Ocean Tower pool. Kayaks and pedal boats for exploring the lagoon can be rented at the Lagoon Tower. Two lighted tennis courts are available for a surcharge. The recreational activities listed below are available either on site or near the hotel; fees may apply.

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|---------------------------------|--------------|-------------------------|------------|
| Basketball | Parasailing | Snorkeling | Tennis |
| Helicopter/airplane sightseeing | Scuba diving | Surfing/boogie boarding | Volleyball |