



The Ritz-Carlton, San Juan Hotel

 Hotel Rating: 5 Star 

Overview

Conveniently situated

Exclusive resort just two miles from the airport and six miles from Old San Juan.

Spanish-themed décor

416 luxurious guestrooms feature Spanish-themed décor and dark-wood furniture. Italian marble bathrooms feature fresh flowers and European toiletries.

Fancy features

Resort highlights include a casino with 1940s glamour, a sumptuous spa, and the acclaimed BLT Steakhouse restaurant.

What to Expect: Comprising eight acres, The Ritz-Carlton, San Juan Hotel, Spa & Casino features an expansive courtyard with low tropical gardens designed with an eye for geometry softened by an affection for nature. Couples and families come for beach holidays. Conference facilities are set apart from leisure-traveler areas.

Amenity Highlights: A pool bordered by lion-head spouts, stately royal palms, and flowering gardens and a six-person spa tub refresh sunbathers. Attendants distribute chilled towels and fruit. The beach sweeps east in a 1.5-km (1-mi) crescent. Offshore reefs knock down ocean swells, but wind in most weather conditions serves boogie boarders. Complimentary classes include Pilates, yoga, spinning, step aerobics, and Latin dance.

Insider Tip: The Ritz-Carlton, San Juan recreates the unique tropical rainforest experience into your room and bath for the ultimate relaxing experience. El Yunque Rainforest Turndown service is available upon request and for a fee.

Location:

6961 Avenue Of The Governors
Carolina, 00979

Airport:

Luis Munoz Marin International Airport - SJU

Room Features

The Ritz-Carlton Club Ocean View w/Balcony

Ocean view. Guests on this floor have access to lounge featuring five complimentary food and beverage presentations daily and the services of a dedicated concierge staff. One king bed. Approximately 400 square feet. Richly appointed in shades of tropical green, coral, and gold.

Contemporary Latin artwork. Terry bathrobes. Fully stocked refrigerated honor bar. TV with sports channel and first-run movies. Digital AM/FM clock radio. Safe. Three direct dial telephones with dual lines and data port, Individual heating and air conditioning controls, smoke detectors and sprinklers. Deluxe personal toiletries. Marble bathroom with hairdryer and scale.

The Ritz-Carlton Club Guestroom Ritz-Carlton Club Traditional - Guestrooms overlooking the residential area of Isla Verde and the nearby airport (no ocean view) located on the Ritz-Carlton Club. The Club Lounge is activated by elevator-key only. The Club level features a Club lounge and personal concierge staff. The recently renovated lounge offers 4 complimentary food and beverage presentations daily, including continental breakfast, light lunch, hors d'oeuvres, cordials and truffles. Traditional afternoon tea service is also available upon request. In-room Features: Ritz-Carlton plush terry bathrobes, fully stocked refrigerated honor bars, selection of deluxe personal toiletries, and marble bathrooms featuring hair dryers and scales. The rooms are richly appointed in tropical green, coral and gold colors, complemented by rattan furniture and Latin contemporary artwork. The majority of guestrooms are approximately 400 square feet and are furnished with king-size beds and a twin loveseat sofa sleeper.

Ocean View Guestroom In-room Features: Ritz-Carlton plush terry bathrobes, selection of deluxe personal toiletries, and marble bathrooms featuring hair dryers and scales. The rooms are richly appointed in tropical green, coral and gold colors, complemented by rattan furniture and Latin contemporary artwork. The majority of guestrooms are approximately 400 square feet and are furnished with king-size beds and a twin loveseat sofa sleeper.

Ocean View with Balcony Guestroom This room features a crisp tropical decor offering a private balcony with open air vistas of the Atlantic Ocean. King bed accommodations only.

Standard Guestroom/City View In-room Features: Ritz-Carlton plush terry bathrobes, selection of deluxe personal toiletries, and marble bathrooms featuring hair dryers and scales. The rooms are richly appointed in tropical green, coral and gold colors, complemented by rattan furniture and Latin contemporary artwork. The majority of guestrooms are approximately 400 square feet and are furnished with king-size beds and a twin loveseat sofa sleeper.

Courtyard/Pool View guestroom overlooking the hotel's pool and garden or courtyard. In-room Features: Ritz-Carlton plush terry bathrobes, selection of deluxe personal toiletries, and marble bathrooms featuring hair dryers and scales. The rooms are richly appointed in tropical green, coral and gold colors, complemented by rattan furniture and Latin contemporary artwork. The majority of guestrooms are approximately 400 square feet and are furnished with king-size beds and a twin loveseat sofa sleeper.

Room Amenities

Air conditioning	Climate control	Hypo-allergenic bedding available	Premium bedding
Bathrobes	Clock radio	In-room safe	Private bathroom
Bathroom scale	Complimentary toiletries	Internet access - complimentary	Rollaway beds
Bathroom telephone	Cribs (infant beds) available	Internet access - high speed	Separate sitting area
Blackout drapes	Designer toiletries	Iron/ironing board	Turndown service
Bottled water in room (complimentary)	Electronic check-out	Minibar	Video-game console
Cable/satellite TV	Electronic/magnetic keys	Multi-line phone	Voice mail
CD player	Hair dryer	Non-smoking rooms	Wake-up calls
Child care (in room, surcharge)	Housekeeping	Pay movies	

Hotel Details

Property Amenities

A 24-hour casino offers blackjack, Texas Hold'Em, Caribbean stud poker, three-card poker, mini-baccarat, craps, roulette, Let It Ride, slot machines, and bingo Monday-Friday. A spa offers hydro therapies; treatments such as Piña Colada Scrub; and hair/nail care. The spa includes unisex sauna and four-person spa tub and women's and men's steam rooms all complimentary. A complimentary fitness center contains cardio machines, weight machines, and free weights. Personal training is available for a surcharge. Ritz Kids provides half- and full-day supervised-activity sessions and Kids Night Out programs (Fridays, Saturdays) for ages 4-12 with 24-hour advance reservation. Two business-center computers provide complimentary Internet access. Complimentary wireless access is available in public areas. Ground transportation: Sedans, Limousines and private cars of varying prices are available. Your Personal Travel Specialist will assist you with arrangements and add the fee(s) to your total trip cost. Valet parking:

\$25 per 24-hour period in garage with in/out privileges.

Self parking:

\$17 per 24-hour period in garage with in/out privileges.

Fees do not include tax and are subject to change without prior notification. The Ritz-Carlton, St. Thomas charges a resort fee equal to 10 percent of the total room price, which is included in your room rate with Classic Vacations (fees subject to change). The fee covers the following: Use of the Spa Fitness Center Access to 1-800 calls and local phone calls within the San Juan metro area High-speed Internet access in all guestrooms Wireless Internet access in public areas, pool area, beach Use of tennis courts, beach chairs, towels, umbrellas Use of non-motorized water sports equipment (weather permitting and based on availability): Float mats; boogie boards; 12-foot bravo sailboat; 13-foot wave sailboat; 17-foot getaway sailboat (with captain only); kayaks; water bicycles; snorkeling equipment Participation in the following activities (weather permitting and based on availability): Kayak tours with guide; getaway sailboat ride with captain; selection of daily fitness classes including morning aqua rejuvenation class; daily beach power walk and run. The following amenities are available on-site; fees may apply.

24-hour front desk	Concierge services	Medical assistance available	Security guard
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Air-conditioned public areas	Conference room(s)	Multilingual staff	Shoe shine
Airport transportation (surcharge)	Doorman/doorwoman	Parking (surcharge)	Shopping on site
ATM/banking	Dry cleaning service	Parking (valet)	Spa services on site
Audio-visual equipment	Elevator/lift	Parking garage	Spa tub
Ballroom(s)	Event catering	Patio	Steam room
Banquet facilities	Exhibit space	Photocopy machines	Suitable for children
Bar/lounge	Fax machine	Pool table	Supervised child care/activities
Beauty services	Fitness equipment	Poolside bar	Swimming pool - outdoor
Breakfast available (surcharge)	Garden	Porter/bellhop	Technology helpdesk
Business center	Hair salon	Restaurant(s) in hotel	Tour assistance
Business services	Health club	Room service (24 hours)	Translation services
Casino on site	Internet access in public areas - complimentary	Safe-deposit box - front desk	Wedding services
Coffee in lobby	Internet access in public areas - high speed	Sauna	Wheelchair accessible
Concierge desk	Limo or Town Car service available	Secretarial services	

Policies

This hotel charges a resort fee equal to 11 percent of the total room price (fees subject to change). The fee covers the following: Use of the Spa Fitness Center Access to 1-800 calls and local phone calls within the San Juan metro area High-speed Internet access in all guestrooms Wireless Internet access in public areas, pool area, beach Use of tennis courts, beach chairs, towels, umbrellas Use of non-motorized water sports equipment (weather permitting and based on availability): Float mats; boogie boards; 12-foot bravo sailboat; 13-foot wave sailboat; 17-foot getaway sailboat (with captain only); kayaks; water bicycles; snorkeling equipment Participation in the following activities (weather permitting and based on availability): Kayak tours with guide; getaway sailboat ride with captain; selection of daily fitness classes including morning aqua rejuvenation class; daily beach power walk and run Extra-person charges may apply and vary depending on hotel policy. Rollaway beds and cribs (infant beds) may be available and should be requested at the time of booking; fees may apply. Photo identification and credit card or cash deposit are required at check-in for incidental charges. Special requests are subject to availability upon check-in, cannot be guaranteed and may incur additional charges.

Pets not allowed

Resort fee charged at hotel/condo

Check-in time: 4PM

Check-out time: Noon

Dining

BLT Steakhouse

The quintessential American steakhouse experience with simply prepared cuisine and polished service set in a casual, comfortable setting with modern décor.

Il Mulino New York

Diverse menu of vibrant Italian flavors inspired by the cuisine of Italy's Abruzzi region. Signature dishes include Spaghetini Bolognese, Rack of Lamb, veal chop and legendary Langoustines. Impressive wine list. Personal service and tableside meal preparation.

Mares

Exotic blend of tropical, European and Pacific flavors set in a casual, yet sophisticated Caribbean atmosphere.

The Ocean Bar & Grill

Casual, open-air spot between pool and beach. Open late morning to late evening for shrimp, ceviche, burgers, salads, sandwiches, tropical drinks.

The Lobby Lounge

Continental Breakfast. Light fare and cocktails. Afternoon tea and speciality coffees. Extensive wine menu. Live entertainment Thursday through Sunday.

Recreation

Symmetrically shaped, a formal pool bordered by lion-head spouts, stately royal palms, and gardens measures approximately 45.75 x 36.5 m (150 x 120 ft). The pool courtyard includes a six-person spa tub. Beginning in front the Ritz-Carlton, San Juan, the beach sweeps east in a 1.5-km (1-mi) crescent. Offshore reefs knock down ocean swells, but wind in most weather conditions forms low surf near shore for boogie boarders and surfers. The resort supplies complimentary boogie boards, surfboards, kayaks, snorkeling gear, and small sailboats. On request, a "captain" takes guests on a sailboat for a complimentary tour. Personal watercraft are available for rent. For surcharges, parasailing and banana-boating are also available. Cushioned lounge chairs supply sunbathing comfort on the beach and around the pool. Beach/pool attendants distribute chilled towels and fruit. Complimentary Pilates, yoga, spinning, step-aerobics, Latin dance, kick boxing, and abs classes are offered in a wood-floored, mirrored-

wall studio in the fitness center, according to a schedule. Complimentary beach yoga and pool aerobics are also available. Personal yoga sessions are available for surcharges. Use of two lighted tennis courts is complimentary. The recreational activities listed below are available either on site or near the resort; fees may apply.

Aerobics	Hiking/biking trails	Parasailing	Surfing/boogie boarding
Boating	Horse riding/rental	Pilates classes/instruction	Tennis
Fishing	Jet skiing	Scooter/Moped Rentals	Windsurfing
Golfing	Kayaking	Scuba diving	Yoga classes/instruction
Helicopter/airplane sightseeing	Mountain biking	Snorkeling	

Special Offers

Classic Romance 2011

- One bottle of champagne in room upon arrival

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